

SWANTON POLICE DEPARTMENT

219 Chestnut Street Swanton, Ohio 43558

Gary M. Lyons, Chief of Police



CITIZEN SURVEY

The Swanton Police Department is committed to providing the citizens we serve with timely, professional service. We are proud of our accomplishments but wish to continue to improve. Please take a few moments to complete this Citizen Survey. Your candor and honesty would be appreciated. Remember that the purpose is intended to measure our effectiveness and improve our service.

Thank you,
Gary M. Lyons
Chief of Police

Personal Information: (optional)

_____ **Name & Telephone number:**
_____ **Street Address:**

Have you had contact with the Swanton Police Department in the past three (3) years, If so, how many times? :

- 0
- 1-2 times
- 3-5 times
- 6-8 times
- 9 or more times

As a result of your contacts, please respond to the following statement: The Swanton Police Department acted in a courteous and professional manner.

- Very Much Agree
- Agree

- Disagree
- Very Much Disagree
- No opinion

If your answer is either Disagree or Very Much Disagree, please explain._____

In your opinion, what has been the overall service provided to you by the Swanton Police Department?

- Excellent
- Very Good
- Good
- Fair
- Poor

How might it be improved?

How do you feel about the safety and security of the Village of Swanton ?

- Very Safe
- Safe
- Fairly Safe
- Unsafe
- Very Unsafe

If you feel unsafe or very unsafe, please select a time of day you feel most unsafe.

- Night time
- Day time
- Always
- Other _____

What do you think is the biggest crime issue in the Village of Swanton?

- Drugs
- Vandalism and other property crime such as burglaries

- Unruly juveniles
- Loud subjects or vehicles
- Underage consumption of liquor
- other _____

What can the Swanton Police Department do to make you feel safer and more secure?

Thank you for taking the time to complete this survey. Your answers will be given serious consideration in making the Swanton Police Department more accountable to the community it serves.
Surveys can be mailed to:

**Swanton Police Department
219 Chestnut Street
Swanton, Ohio 43558**

Or, drop the form off at the Police Department during business hours.

Or, give it to a Swanton Police Officer.